

SHELL EMERGENCY PREPAREDNESS



Will we be able to reach you in an emergency?

In the event of an emergency, **Shell Notification System (SNS)** will be used to account for employee safety and share important information before, during and after an event.

Check and update your contact details NOW!

- Consider the best method for you to be reached in an emergency – personal phone, personal text, personal email, work email, etc.?
- Access SNS (<https://www.shell.us/sns>) and add your preferred contact details utilizing the [SNS Recipient Quick Reference Guide](#).

Employees are required to respond to SNS notifications sent to facilitate the check-in process following an event.

Please keep you and your family safe. Don't come to work if road conditions aren't safe.

More information: <http://www.shell.us/help>



SHELL EMPLOYEE EMERGENCY NUMBER CALL TREE QUICK MENU GUIDE

1.877.40.SHELL (1.877.407.4355)

or 1.866.745.5489

OPTION EMPLOYEE ASSISTANCE

- 2** Payroll and loan assistance
- 3** Shell Benefits Service Center (NetBenefits)
- 4** HR Crisis Support Team
- 5** Temporary housing
- 6** Office building updates
- 7** Operating facility updates
- 8** Remediation & Minor Home Repair Services
- 9** Corp Comms

NOTE: Not all options will be active at all times.

***Additional information and resources are
available at: <http://www.shell.us/help>***



Please print this guide out and keep with you at all times.
Alternatively, you can download it into your smartphone for
quick reference.